

EVENT CHECK-IN PROCESS

The holiday park opens at 12pm (midday) on Friday for all ticket holders. When you arrive security will be there to direct you and check ID for everyone entering the park. There are security checks upon entry so please be sensible!

Only Group Leaders are required to visit reception to check-in. If needed, there is a holding car park and onsite bar available to wait whilst your Group Leader checks in.

To check-in you will need to present your unique eTicket Ref which is displayed on your order emails and within your online Skiddle Account. If possible, please print out the summary of your Skiddle Account which will speed things up.

THE GROUP LEADER MUST PROVIDE VALID ID FOR EVERYONE IN THEIR GROUP. If some of your group are arriving at different times please provide copies of their ID and security will check their actual ID on arrival.

PLEASE NOTE: THE PERSON CHECKING IN MUST MATCH THE GROUP LEADER DETAILS AND PRESENT PHOTO ID.

Valid forms of ID: Passport, Driving Licence, National Identity Card, PASS card or a government recognised form of photo ID. If we are unsure about any details then ID will be required for your whole group.

The holiday park requires we take a £30 refundable deposit for each member of your group, corresponding to your chalet size. Don't worry you will get this back when you check out providing you leave the chalet as you found and have not damaged anything. If you find that anything is missing or damaged when you arrive then please visit reception straight away to report it. We issue two keys per chalet. Additional keys are available for a £5 deposit each. It's also a good idea to make a note of your chalet number!

Once we have checked you in successfully you will be given event wristbands and programme schedules for everyone in your group.