

TERMS & CONDITONS

Purchase or reservation of a ticket signifies acceptance of these terms and conditions.

TICKETS ARE STRICTLY NON-TRANSFERABLE

Age restrictions: Strictly 18 years and over.

Ticket touting and selling on eBay, Facebook, chat forums, websites or other 'auctions' is prohibited.

All fees will be charged in (£) pounds sterling (GBP).

METHODS OF PAYMENT

Through our official ticketseller <https://www.skiddle.com>. All payments are made in £ British Pounds Sterling (GBP).

When confirmation of your order is received, this indicates that we have received your order. It does not indicate that a contract exists between us. We will indicate acceptance of your order and hence a contract between us once the 'Weekender Account' has been completed.

PURCHASER RESPONSIBILITY

It is the purchaser's responsibility to be the point of contact for any unresolved damage claims that arise in relation to the allocated chalet. Failure to determine individual liability amongst a group will result in all associated costs being passed on to the purchaser. This will apply even if the purchaser does not attend the event personally. For the avoidance of doubt the 'purchaser' is the individual who pays for the ticket(s) in full or makes the initial deposit payment with Skiddle.

INDIVIDUAL TERMS & CONDITIONS (see attached)

The purchaser will be sent unique login details to a 'Skiddle Account' in their order confirmation email. Each member of the group is required to login and enter their full contact details and agree to the 'Individual Terms & Conditions'. This is required by law. Failure to provide accurate information will result in the cancellation of your booking and loss of your payments.

E-TICKETS

All ticketing and group organisation is fully electronic - so no printed tickets or forms will be posted out. Once you have completed your Skiddle Account information your booking is complete. You will need your unique 'eTicket Ref' to check in to the event.

DEPOSITS

A deposit payment constitutes only part of your order total. You then have to pay the remaining balance within the agreed timeframe - this is outlined in the payment info at the point of purchase. To pay the remaining balance you need to login into your Skiddle Account and follow the link. Your Skiddle Account login details are contained in your Payment Confirmation email. Failure to settle the financial balance within the time limit will result in the forfeiting of your deposit amount.

REFUNDS

Refunds will only be given in the unlikely circumstances that events are cancelled, or if Clubland Weekender has been negligent or acted in breach of contract. However, refunds will not be given if events are cancelled due to 'Acts of God' and reasons including the following: Terrorism / Biological action, Foot and Mouth, Data Problems, Breach of License, SARS, National Mourning for anyone over 65 years old, Avian Flu, Swine Flu and European Pension Reform, Labour disputes or disruption caused by volcano or other similar situations or natural phenomena.

Any refunds given will be for the face value of tickets sold and will not include the booking fee. All booking fees are non-refundable unless Clubland Weekender has been negligent or acted in breach of contract.

Any refund claim must be made prior to 12pm check-out on Monday 8 May 2017. We will not be held responsible for any claims beyond this point.

No refunds will be given to any persons who are ejected for behaving offensively or carrying such items or substances as deemed prohibited by law.

TAX CHARGES

VAT is included in all ticket prices.

PURCHASER SECURITY

All transactions are processed by Skiddle and are 100% secure.

CONTACT US

Email: info@clublandweekender.com

Weekender phone line: Will operate closer to the event.

Our most effective and preferred method of communication is email. It is the customer's responsibility to ensure that we are kept up to date of any changes of contact details both before and after receipt of eTickets including email, contact telephone numbers and address.

PRIVACY POLICY

We will not have access to your financial details. We will not share your personal information for marketing or any other purposes without your consent unless where required to by law. We will always respect your privacy and any personal communication between you and ourselves. We will always comply with any data protection legislation currently in force. Your email address will be added to the Clubland mailing list. You will receive updates about the Clubland Weekender and other future Clubland events or products. You can change or unsubscribe your email at any time by following the link at the bottom of each email newsletter.

There will be filming and photography at the event. We may therefore use your image on websites, in press or promotions. By agreeing to these T&Cs you consent to this.

The lineup and programming of the Clubland Weekender is subject to change.

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